# NICE Webstation and Employee Engagement Manager (EEM) Agent Index

**Description:** Index of the NICE Workstation and Employee Engagement Manager (EEM) Agent procedures and job aids that can be utilized for a quick view and access of documents.

|  |  |
| --- | --- |
| **Title with Hyperlink** | **Description** |
| [Register for NICE Employee Engagement Manager (EEM) (057037)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=f5d70878-3c1e-4955-8877-e9ebd283be37) | Provides instructions for registering for NICE Employee Engagement Manager (EEM) on the web and downloading the mobile app for Android and Apple devices. |
| [Using NICE Employee Engagement Manager (EEM) on Mobile Device (057038)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=911636f3-3425-4cad-89d1-f681eea7acb7) | Provides instructions for setting up and using NICE Employee Engagement Manager (EEM) on an Android or Apple device. |
| [Using NICE Employee Engagement Manager (EEM) on the Web (057039)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=ad3a51d3-5432-4398-b3bc-4dba4ae7dda8) | Provides instructions for using NICE Employee Engagement Manger (EEM) on the web. |
| [NICE Webstation Agent Activity Codes (043637)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=facdf3f2-f7e7-4066-9ea9-b920c350ef52) | Activity code list |
| [Navigating NICE Webstation and Employee Engagement Manager (EEM) (043218)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=f730b0a2-ae62-4028-925d-6f1e81022069) | Information and the process steps of how to navigate NICE Webstation and make schedule changes |
| [NICE Webstation Agent: Schedule Realignment (050411)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=3800e9b9-c6e1-4c8d-8730-304a628e3f62) | An outline of the steps required to complete a schedule bidding request. |
| [Using TEC – System Technology Issues Time (066442)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=9698bb53-2a00-4078-9e5c-9e629ed04452) | Provides instructions to use TEC time when agents need to call IT to report an issue. |

[Top of the Document](#_top)

Not to Be Reproduced or Disclosed to Others without Prior Written Approval

**ELECTRONIC DATA = OFFICIAL VERSION / PAPER COPY = INFORMATIONAL ONLY**